

Our Staff

GP Partners

Dr Ian Fitzsimmons

Dr Elisabeth Royston

Practice Nurses

Mrs Susan Rice-Mundy

Miss Rayna Stride

Mrs Lorna Greaves

Healthcare Assistants

Mrs Rosalie Torah

Useful Contacts

Hampshire & IOW ICB

E: Hiowicb-his.patientexperience@nhs.net

T: 0300 561 2561

W:

www.hantsiowhealthandcare.org.uk

Local Pharmacies

Day Lewis (**Brockenhurst**)

T: 01590 623206

Day Lewis (**Sway**)

T: 01590 682225

Opening Times

Brockenhurst

Highwood Road, Brockenhurst, SO42 7RY

Monday - 8am to 6.30pm

Tuesday - 8am to 6.30pm

Wednesday - 8am to 6.30pm

Thursday - 8am to 1pm

Friday - 8am to 6.30pm

Sway

Station Road, Sway, SO41 6BA

Monday - 8am to 5.00pm

Tuesday - 8am to 1pm

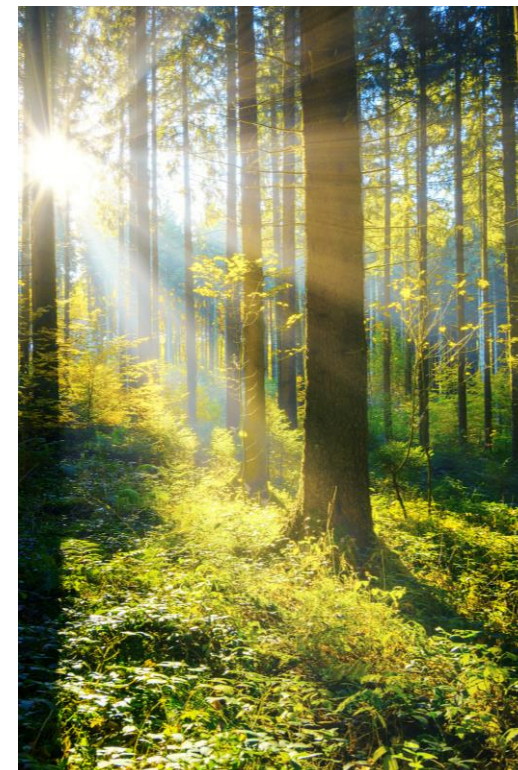
Wednesday - 8am to 1pm

Thursday - 8am to 6.30pm

Friday - 8am to 1pm

Out of hours

If you require medical advice when the surgery is closed, please call **111**, who will advise and direct you to the appropriate treatment option.



New Forest Central Medical Group

Tel no: 01590 622272/682617

www.newforestmedicalgroup.co.uk

Surgeries at Sway & Brockenhurst



New Forest
Central Medical Group
SWAY & BROCKENHURST SURGERIES

Patient Area

The NFCMG services Sway and Brockenhurst, as well as the surrounding villages/hamlets of New Park, Rhinefield, Wilverley, Wootton, Tiptoe, Hordle, Vicars Hill, Pilley, Pilley Bailey, Dilton and Lady Cross.

Access

All consulting rooms at both sites are ground floor level. Both sites have accessible toilet facilities.

Booking appointments

All patients are allocated a named GP when registering with the practice, who is responsible for your overall care. For continuity of care, it helps if you mostly see the same GP at the practice, particularly for an ongoing problem, however this does not have to be your named GP. Please contact our patient services team if you would like to check who this is. If you have a preference as to your named GP, please let us know and we will make reasonable efforts to accommodate your request

Ordering repeat prescriptions

Repeat prescription can be requested in writing or online. Please speak to a member of our patient services team for more information. Please note medication request **cannot** be taken over the phone.

Services Available

In addition to general GP and nursing appointments the surgery offers the following services:

- Cervical smearing test
- Child immunisation programme
- Contraceptive advice
- Chronic Disease Monitoring clinics
- Adult & travel vaccination
- NHS Health checks
- Minor Surgery
- Minor Injury Assessment
- Phlebotomy

Online Services

Patients over the age of 16 can view their medical record, book appointments and request repeat medication online. To set up your patient access account please speak to a member of our patient services team. Please note you will need to provide a form of photo ID and proof of address.

Urgent Treatment Centre (UTC)

The UTC based at Lymington Hospital is open 8am to 9pm, 7 days a week, 365 days a year. Please visit www.phlgroup.co.uk/our-services/primary-care/lymington-urgent-treatment-centre/ for more details.



Training Practice

As a training practice you may from time to time consult with a postgraduate doctor or have a medical student present. For teaching purposes these consultations are sometimes video recorded. Permission from the patient will always be sought in these cases.

Postgraduate Training

It is a common misconception that postgraduates undertaking GP training are not yet qualified doctors. Anyone receiving GP training will have graduated as a medical doctor.

Undergraduate Training

To assist in the training of future doctors, our GPs will occasionally have students from Southampton University Medical School observing their clinics.

Patients will always be asked if they mind having a student in a consultation. Patients, however, may exercise their right to see the doctor alone.